

MagicPhoneRepair.com

Please Print and Mail With Your Phone:

Mail to: MagicPhoneRepair.com
100 N Central Expy Suite 812
Richardson, TX 75080

Name: _____

Address: _____

City: _____ **State:** _____ **Zip:** _____

Email: _____

Daytime Contact Number: _____

Alternative Contact Number: _____

Phone Make and Model: _____

Please describe what is wrong with your phone

Please Read Carefully

1. REMOVE YOUR SIM CARD BEFORE SENDING
2. PLEASE PACKAGE CAREFULLY AS WE ARE NOT RESPONSIBLE FOR DAMAGE DURING TRANSIT
3. PLEASE DO NOT INCLUDE ACCESSORIES OR ORIGINAL PACKAGING
4. PLEASE ADD TRACKING AND INSURANCE TO YOUR SHIPMENT
5. WE WILL CALL YOU WHEN WE RECEIVE YOUR PHONE TO DISCUSS REPAIR AND PAYMENT OPTIONS

Return Shipping Options (Please Circle One)

Express - \$24.99

Priority (2-3 days) - \$9.99

Standard (3-4 days) - FREE

PHONE REPAIR AND SERVICE WAIVER

I authorize Magic Phone Repair technician(s) to perform work on my phone. I understand that Magic Phone Repair has been trained to perform phone hardware and software work, but Magic Phone Repair is not an authorized service dealer. Further, I agree to release, indemnify, and hold harmless Magic Phone Repair from liability for any claims or damages of any kind or description that may arise from any work performed on my phone, unless it is caused by severe negligence of Magic Phone Repair or its agents. I understand that Magic Phone Repair is not responsible for any data loss, which may occur as a result of work done on my phone. Magic Phone Repair is not responsible for lost or stolen packages due to negligence on the part of couriers.

I understand that services rendered by Magic Phone Repair may void manufacturer warranties for this phone. Magic Phone Repair does not assume any liability or warranty in the event that the manufacturer warranties are voided. If a phone is not repaired a \$15.00 diagnostic fee will be charged.

I expressly waive all claims against Magic Phone Repair or any damages to this phone or data that are incidental to the Service rendered by Magic Phone Repair. The liability of Magic Phone Repair is strictly limited to those damages to this phone system or data that are due to negligence on the part of Magic Phone Repair while service is being rendered. Any warranty expressed or implied by Magic Phone Repair only covers parts and labor provided. The warranty does not cover customer negligence or accidental breakage.

PRINTED NAME: _____

SIGNATURE: _____ **DATE:** _____

HOW DID YOU HEAR ABOUT US? _____

OFFICE USE ONLY

Received by: _____

Customer # _____

Date: _____